



AUCKLAND ENGINEERING LIFELINES GROUP

BUSINESS **C**ONTINUITY **M**ANAGEMENT **W**ORKSHOP **R**EPORT

PART 5 – WORKSHOP ATTENDEE’S COMMENTS



March 2005

DISCLAIMERS

Workshop Attendee's Comments:

The comments contained in this document are those made by the attendees of the workshop that were recorded by the AELG Workshop organisers.

These comments are the personal thoughts or questions of those attendees and do not necessarily reflect the position of Auckland Engineering Lifelines Group or XACTA Group.

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WORKSHOP ATTENDEE'S COMMENTS

Discussion – how does legislation affect us, etc?

- CDEM Act is principal based – is that a positive in that it gives flexibility or is that a negative in that it can be described as poorly defined?
- Levels of functionality need to be understood.
- Prioritisation important – won't be able to do everything at once.
- Need to challenge the intent of the Act.
- MCC has crisis management system which kicks in once normal organisational functions cannot continue. Core 'must continue' functions have been defined and the crisis mgt team focuses on restoring those.
- Do you have a defensible position?
- Some industries have other driving legislation – e.g.: water has Health Act.
- List of relevant legislation to be included in report to be circulated later.
- Fair Trading Act and Customer/Commercial related Act, etc, are also relevant to private sector.
- Does the Act cover financial requirements? Unclear result of discussion.
- Trend overseas for insurance agencies to charge a premium to those who don't have BCPs
- Act requires utilities to produce plans to MCDEM – but they are only looking at the high level (BCL was audited, but only to the extent that they asked if they had a plan). Should AELG be self reviewing and demonstrating proficiency to Ministry?
- Act is an enabler. (*Reference was to the Civil Defence Emergency Management Act 2002*)

Should Fire Warden be trained beyond fire response or will this distract them from their primary legislative focus (MCC call them building wardens and they have a broader role).

This website link is to a Crisis Response site established by BP Texas in response to the explosion and deaths at their Texas plant

[http://bpresponse.org/?](http://bpresponse.org/)

What are the benefits for a BCM programme?

- business survival
- brand protection
- delivery of service
- ongoing jobs for staff
- identified risks and weaknesses
- public wellbeing and safety
- legislative compliance

How would a BCM programme fit into the current governance structures in your organisation?

- AIAL do all the relevant activities, but don't call it a 'BCM'.
- Telecom has crisis mgt policy, managing risk policy and security policy (BCM is about risk and crisis mgt).
- RDC has silo mentality and BCM operates at different levels. Lifelines plans are good for water and transport but culture not reflected in other parts of the organisations. Problem is that BCM processes assume services are available.
- Many local govt organisations will have different departments developing different plans without coordinating properly – needs to be driven top down.

General conversation:

- broad hazard approach, not scenario
- critical activities – also need to think about critical people (and information which may only be in people's heads)

How do you fit the Business Continuity Plan to your organisation, its structure, culture (mgt style, etc)?

- Moved away from 4R's approach in some respects

How do you link the BCP to other plans?

No comments recorded.